

Lawrence-Douglas County Fire/Medical
Client ID: 10375

Client ID only needed with pre-scheduled calls or to confirm your account

1. To access interpreter, dial: **785-429-4888**
2. Select target language
3. Provide required information:

Your first and last name (please provide spelling)
location
Patient/Incident Number

Back-up Service Line: 1-866-386-1284
To be used if primary number is unavailable



Telephonic Interpreting Services

Complete language list at:
LanguageCodes.info

Top Language Auto Attendant	
Spanish	1
Arabic	2
French	3
Nepali	4
Somali	5
Kinyarwanda	6
Swahili	7
All Other Languages	8

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Lawrence-Douglas County Fire/Medical Audio and Video Remote Interpreting



1. Launch the Proprio ONE app:  **ONE**
Or
Launch the desktop browser/PC (Chrome):
<https://one.proprio-ls.com/>

2. Log in Enter User Code: **tmRiEB**
Click LOG IN

3. Language Search for or scroll to the language.
 Click the audio icon to connect to an audio only interpreter.
 Click the video icon to connect to a video interpreter.

Be prepared to provide billing information as requested by your internal management.

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