2027 Commercial Drop-off Program

Last Updated: 9/23/2026

Frequently Asked Questions

I have questions about the program or my account. Who do I call?

For general questions about the program, email compost@lawrenceks.gov. For questions about your fob, contact the MSO office at 785-832-7800 x3 or mso@lawrenceks.gov.

Can I add, delete, or swap vehicles on my account?

You are welcome to add vehicles to your account at any time before August 31st. You will need to pay the vehicle fee for the vehicle, and rates are not prorated.
You may delete a vehicle if you wish, but no refunds will be given.
If you wish to swap a vehicle, you can. If it's the same class or a lower class, there will be no additional charge. If it's a higher class, you will pay only the difference.
If you need to change or add vehicles after August 31st, please contact us.

There's a long line at the compost facility during a public event. Can I go around it?

No. There are no drop-offs allowed during City-load events. If there's a line on a regular Saturday, you'll need to wait in line and not go around.

Are the logs ever available for sale?

From time to time, we sell large logs on GovDeals. They are generally sold in lots of 50. If you are interested in more information, email us or ask onsite staff for details.

People aren't following the rules or there's something suspicious happening. What do I do?

Monitoring the facility and enforcing of the rules and regulations is not part of this agreement. You are not required to watch over the facility. Do not put yourself in a situation that could be dangerous by confronting anyone that may be doing something illegal or against the rules.

However, if you see something dangerous, suspicious, illegal, or otherwise concerning and would like to let someone know about it, you are welcome to do that. We appreciate any information that we receive. Any time of day, you can call the MSO office at 785-832-7800 and report what you have seen. If it's during business hours, they will let the appropriate staff know about it, or call the police if necessary. If it's after hours, you will be connected with Reuschhoff Security, and they will make the appropriate calls.

If the matter is not urgent, you can email compost@lawrenceks.gov and let staff know.

I see flames or smoke from one of the piles. What do I do?

If you see flames from one of the piles, you should leave immediately. Fires at compost facilities and wood lots can erupt and get dangerous very quickly. Once you are safe, please call 911. Again, you

are not required to monitor our facility, but we would be very grateful if you report any flames that you see. If you do not want to call 911, you can call the MSO office at 785-832-7800 any time of day or night.

Smoke and steam can be hard to tell apart. If you're not sure which one it is, or if you smell smoke but don't see any flames, you can call the MSO office and they will pass on the message.